

## TENDER ADVERTISEMENT

Digital Nasional Berhad ("DNB") is a Malaysian company tasked with the deployment of 5G in Malaysia and is regulated by the Malaysian Communications and Multimedia Commission.

TITLE OF TENDER	TENDER REQUIREMENTS	TENDER DOCUMENT FEE	TENDER TENTATIVE DATES
<b>To supply, install and provide services for a consolidated scope covering site hardening, recovery, consumable materials and engineering services for Digital Nasional Berhad (DNB).</b>	<p>Bidders who fulfil the following condition(s) are invited to participate in the below Tender:</p> <p><b>A. Bidder must meet the key requirement/pre-qualification criteria:</b></p> <ol style="list-style-type: none"> <li>Bidder is an established company with proven track record and with minimum of three (3) years of experience in the local telecommunications industry, specifically covering site recovery and engineering services including the following: <ol style="list-style-type: none"> <li>Site restoration &amp; replacement</li> <li>Hardening &amp; recovery</li> <li>Microwave rectification</li> <li>Flood site enhancement</li> <li>Site implementation and decommissioning</li> </ol> </li> <li>Bidder or its sub-contractors must have valid Construction Industry Development Board (CIDB) registration certificates for the following: <ol style="list-style-type: none"> <li>Working At Height Competency (Basic)</li> <li>Electrical Competent Person (PW3/PW4) by Suruhanjaya Tenaga (ST)</li> <li>CIDB G4 Grade Contractor (Pay-up Capital minimum RM150,000 and project up to RM 3 mil)</li> <li>CIDB Green Card (Construction Personnel Registration Card)</li> </ol> </li> <li>Bidder must be capable of performing both preventive and corrective maintenance, as well as executing new site deployments.</li> <li>Bidder must have a regional setup either in Central, Southern, Northern, Eastern, Sabah and/or Sarawak region by providing their organization structure. Minimum no. of two (2) teams for each region. Bidder to highlights which region(s) have their own dedicated local team.</li> </ol>	<b>Refer to Tender Summary</b> (available in <a href="#">Tender Pack</a> )	<p>Tender Reference No: <b>DNB/NEG/20000000223</b></p> <p>Tender Briefing Date: <b>Not require for briefing</b></p> <p>Tender Advertisement Release Date: <b>12<sup>th</sup> December 2025</b></p> <p>Bidder Registration Closing Date: <b>26<sup>th</sup> December 2025 before 12.00p.m</b></p>

**B. The supporting documents shall include the following:**

To meet this requirement, bidder must provide documentation or references that showcase their experience in fulfilling these tender requirements. This could include:

1. **Contract/Agreement or Purchase Order (P.O):** Copies of past contract agreements that detail the terms and conditions of the project by hiding the customer details, project value & relevant confidential information.
2. **Client Testimonials or References:** Letters or statements from previous clients attesting to the bidder's ability to provide these services effectively.
3. **Case Studies or Project Summaries:** Detailed descriptions of past projects where the bidder successfully implemented these projects including outcomes and any challenges overcome.
4. **Financial Records:** Evidence of financial transactions related to these projects, demonstrating the bidder's capability to manage and execute such agreements.

**C. The Scope of Works (SOW) and deliverable shall include the following:**

1. Established trouble shooting and replacement of the faulty component that shall be provided by the Supplier / DNB upon service affecting fault has occurred. Below are but, not limited to, samples list of works:

- a. Site related works (Supply/Installation/Decommission)
- b. Site deployment (Supply/Installation/Decommission)
- c. CME works
- d. Hardening/Vandalism related works
- e. Disaster recovery
- f. Warehouse
- g. Microwave (relocation/reroute/installation/decommission)

2. Fulfilment service levels, this includes simple and complex service in meeting as per DNB Service Level Agreement (SLA):

Minor: A single event that causes a single sector to 1-4 sites to experience loss of service, significant traffic degradation.

- a. Non-service affecting incidents, defects or configuration issues
- b. Faults that do not disturb traffic or cause any loss of service
- c. Minor design imperfections
- d. Network and Service Performance

Response time within 2 hours. Rectification work completed less than 48hours.

Punchlist clearance for both corrective and reactive actions within 1 week.

3. Organization setup and logistical requirements. Which the resources are located where DNB sites are in service in the regions.

**MANDATORY SUBMISSION:**

Bidder MUST submit supporting documents as evidence, during the registration process, for:

1. section A (item No. 1 to 4) and,
2. section B (item No. 1 to 4

**NOTE:**

1. Bidder must be registered as supplier via DNB's ERP Oracle. Please take note that Tender document(s) will only be sent to the approved Bidder via ERP.
2. Bidder is required to sign Non-Disclosure Agreement (NDA), Integrity Pledge, acknowledge compliance with the Supplier Code of Conduct (SCOC), complete the Tender Bidder Financial Form and comply with all DNB's requirements applicable to this Tender, as disclosed in DNB's website, Tender documents, and/or instructions. Approved Bidder is required to send the Tender Fee proof of payment document and Company Contact Person Information form (refer to Tender Summary) to the Tender Secretariat within the specified timeline as indicated by DNB.
3. Bidder must observe and comply with the laws of Malaysia including but not limited to all applicable statutory requirements, by-laws, rules and regulations.
4. Bidder is deemed to declare that they are:
  - a. in full compliance with:
    - i. all applicable anti-corruption and anti-bribery laws including the Malaysian Anti-Corruption Commission Act 2009;
    - ii. the Anti-Money Laundering, Anti-Terrorism Financing and Proceeds of Unlawful Activities Act 2001; and
    - iii. all applicable export control laws.
  - b. not:
    - i. a restricted party or subject to any sanctions; or
    - ii. located, organized or resident in a country, territory that is, or whose government is the target of comprehensive sanctions broadly prohibiting activity with such country, territory, or government; by any governmental authority or agency or regulatory body or international organisation or relevant sanctions authority including, but not limited to the United Nations or European Union.
5. By issuing this Tender Advertisement, DNB is not bound in any way to complete this Tender exercise and does not have to accept the lowest Tender.
6. All references to "Bidder" in this document mean the entity bidding in this Tender and which, in the event is selected as the successful bidder, would become the "Supplier" to DNB.
7. Please email any queries pertaining to this Tender to DNB's Tender Secretariat at [tender.secretariat1@digital-nasional.com.my](mailto:tender.secretariat1@digital-nasional.com.my).

END OF DOCUMENT